

**Phone Credit for Refugees**

**VOLUNTEER APPLICATION FORM**

Phone Credit for Refugees provides 'pay as you go' phone credit to mobile phones for refugees so they can stay in touch with their families, communicate with support agencies and stay safe. The service is delivered by volunteers working from home via the Phone Credit for Refugees Facebook group and messenger service.

We aim to:

* Keep refugees safer by ensuring they have the ability to summon emergency assistance
* Reduce the isolation felt by individual asylum seekers and refugees and allow vital family contact
* Provide the communication means for refugees to liaise with immigration and support agencies so that asylum claims can be expeditiously resolved
* Provide access to information, news, services and education via mobile internet data
* Provide refugees with a voice and connection to the outside world
* Raise public awareness and humanise refugees as individuals.

**Where we work**

We work primarily across Europe and the Middle East, using our Facebook page as a point of contact for group members, individual donors and refugees themselves. In this way we can respond quickly to refugees needs and keep donors in touch with recent developments concerning the plight of refugees.

1. **Your contact details**

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| Your Name: |       |
| Your Address: |       |
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|  |       |
|  |  Post Code:        |
| Phone Number: |       |
| E-mail: |       |
| Gender: |       |
| Date of Birth: |  |

1. **Your Emergency contact**

Please give us the name and contact details of a friend or family member that we could contact in the event of an emergency.

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| --- | --- |
| Name: |       |
| Phone Number: |       |
| E-mail: |       |

1. **Your volunteer experience**

Please tell us about any community activities or volunteer work you have been, or are currently, involved in. Please describe the role you had and provide dates where possible.

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1. **Any other relevant experience**

Please tell of any other previous personal experience that you have that you think would be useful when working with Phone Credit for Refugees. You should only tell what you feel comfortable sharing with us.

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1. **Your skills**

Please list any skills that you have that you think might be useful to Phone Credit for refugees. This could include working with vulnerable people or children, IT skills, publicity and marketing, fundraising experience, accountancy, etc.

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1. **Languages**

Please tell us which foreign languages you speak (desirable but not essential)

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1. **Reasons for applying**

Please tell us your reasons for wanting to volunteer with Phone Credit for Refugees?

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1. **Time commitment**

Please tell us how many hours per week you are able to commit to volunteering. Our volunteers work a minimum of two hours per week on average.

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1. **Internet access**

As our work is online based, it is crucial that our volunteers have regular access to the internet.

Do you have regular access to the internet?

Yes No

1. **Referees**

Please provide two references of people who know you well, other than relatives, preferably for whom you have worked in either a paid or volunteer capacity. If you are currently working, either paid or as a volunteer, please include the name of your supervisor.

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| Name: |       |
| Phone Number: |       |
| E-mail: |       |
| How do you know this person?: |       |

|  |  |
| --- | --- |
| Name: |       |
| Phone Number: |       |
| E-mail: |       |
| How do you know this person?: |       |

1. **Criminal record**

Have you ever been convicted of a crime or received a caution for anything other than a traffic violation?

Yes No

If so, please give details.

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Do you consent to a routine check of your criminal record?

Yes No

1. **How did you learn about us?**

How did you learn about Phone Credit for Refugees? Please tick all that apply.

 Facebook

 Twitter

 Other social media

 Poster

 Fundraising event

 Word of mouth

 Internet

 Online or newspaper articles

 Friends

 Other: Please specify

1. **Declaration**

I confirm that the information in this application is true to the best of my belief.

**Signed:       Date:**